



Innovation
the Next Damn Thing?



Minds at Work

amazingness

making a difference

surviving till friday

Minds at Work

amazingness



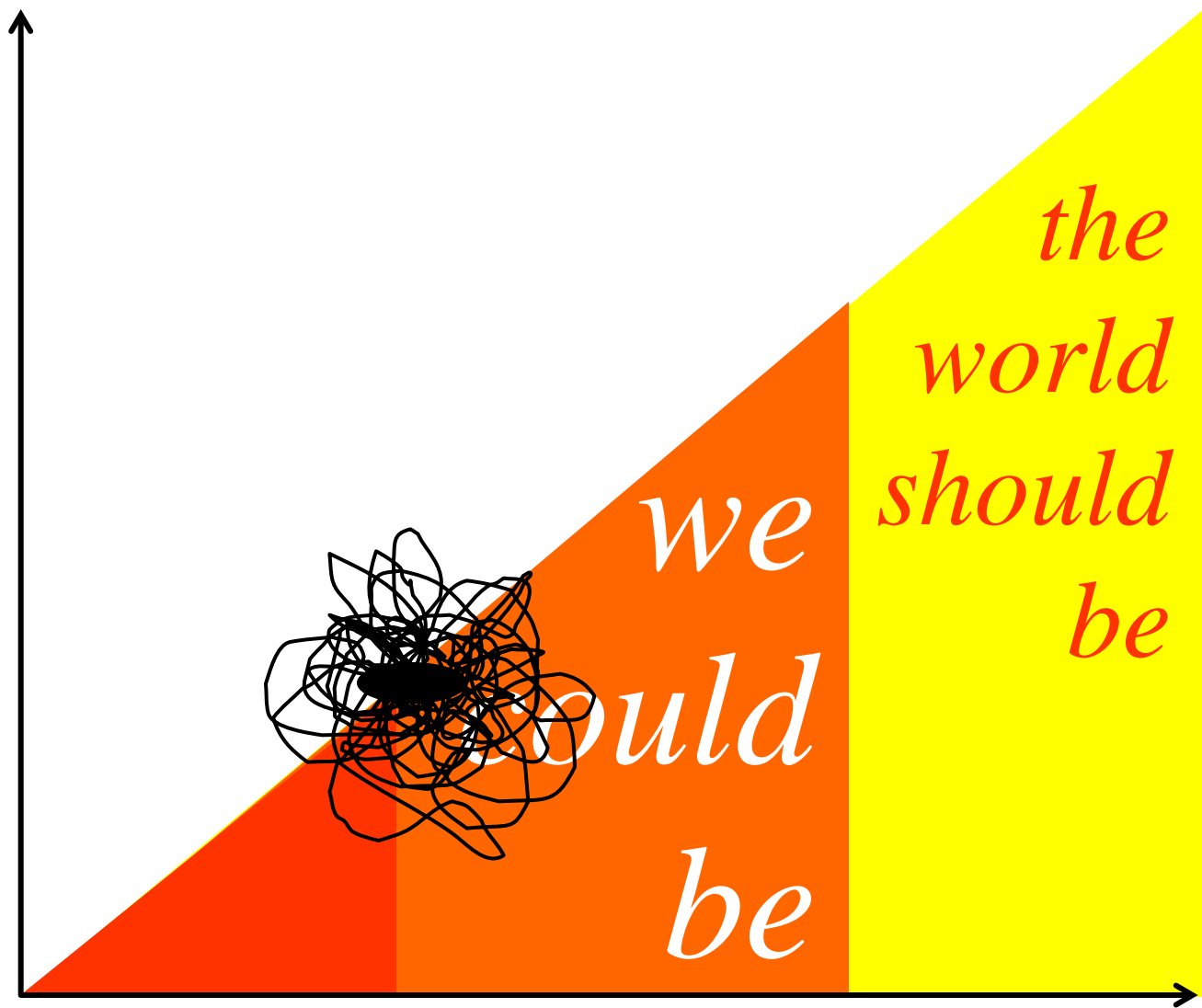
Minds at Work

amazingness



Minds at Work

amazingness



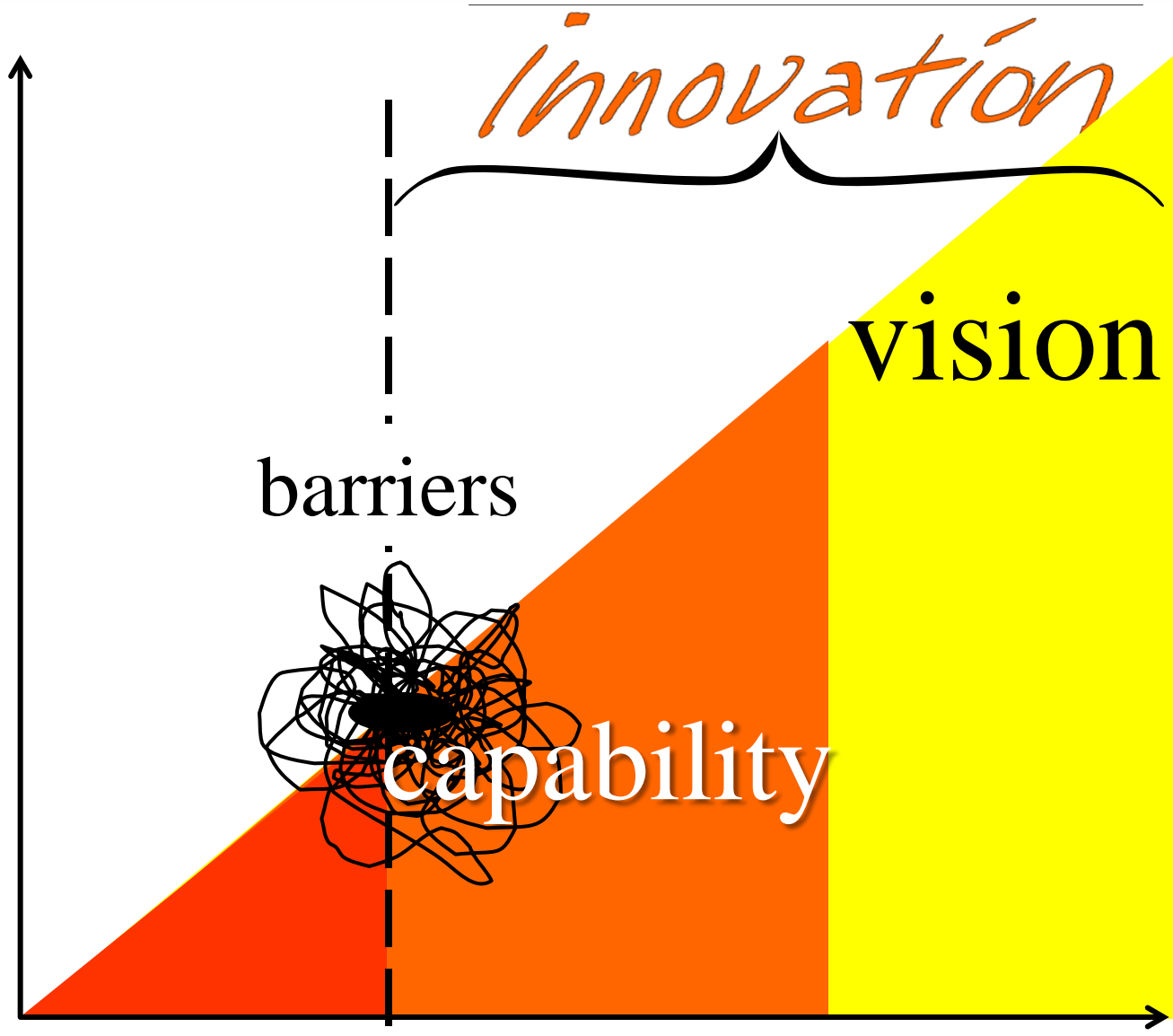
Minds at Work

amazingness



Minds at Work

amazingness



Minds at Work

“the power of dreams”

“ideas in action”

“applied imagination”

“think different”

“invent”

“think+create”

a special department

someone else, some other time

the domain of a shaman caste

a fad

a brand new thing

a mysterious black art

IT IS

NOT

cutting edge technology

more bloody work for us

Minds at Work

■ Innovation

old idea in a new place

new take on an old problem

old trick with a new twist

old song to a new audience

Minds at Work

- interpret change*
- focus on mitigation*
- generate & collect ideas*
- see opportunity in disaster*
- develop designs*
- build & test plans*
- evaluate & prioritise*
- communicate & realise*
- identify & harness talent*
- create change*

W

Find a way!

W
J

How could we do that?

Lead

*What are the
limitations?*

Are we there yet?

members?

What are the options?

W

Find a way!

W

J

How could we do that?

Lead

*What are the
limitations?*

Are we there yet?

bers?

What are the options?

Why not?

Find a way!

What if? How about?

Just Do It!

How could we do that?

What's the

Lead, follow, or get out of the way?

Prove it!

500 year

myth?

Cost? Benefit? Risk?

Are we there yet?

Where are the numbers?

What are the options?

Why not?

What if? How about?

*What's the
500 year plan?*

Find a way!

How could we do that?

*What are the
limitations?*

Prove it!

Cost? Benefit? Risk?

Where are the numbers?

What are the options?

Just Do It!

*Lead, follow or get out of
my way.*

Are we there yet?

*Why not? What if? How about?
So what's something no-one's thought of?
Let's try something different!
What's the next generation of this gonna be?
What's the 500 year plan?*

 *Imagine*

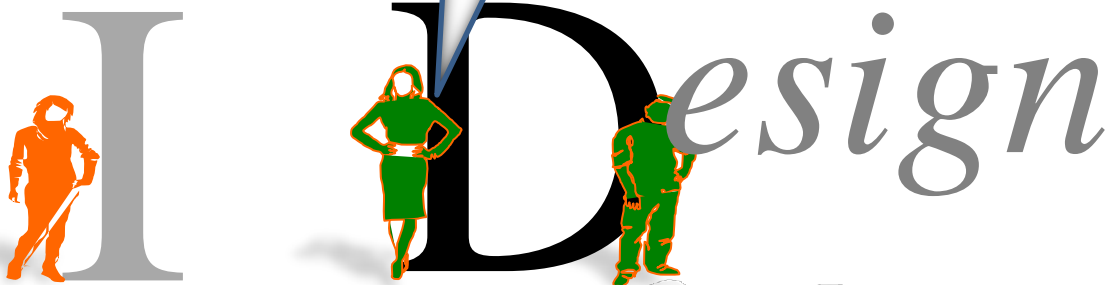
Minds at Work

*Ok, what would that look like?
Suppose it did work, how would it work?*

Let's find a way!

*We could we actually do that?
So let's describe it working from go to whoa...*

What are the limitations?

**I****D** Design

Minds at Work

Prove it!

How do you know that?

Is this the best bang for the buck?

Where's the market? What's the risk?

Where are the numbers? What are the options?

I **D** **E**valuate

The letters 'I', 'D', and 'E' are rendered in a large, bold, grey font. Behind each letter is a silhouette of a person in business attire. The 'I' is an orange silhouette of a person in a suit. The 'D' is a green silhouette of a woman in a dress. The 'E' is a black silhouette of a man in a suit. The word 'valuate' is written in a smaller, grey, cursive font to the right of the 'E'.

Minds at Work

Just Do It!

Lead, follow or get out of my way.

Why are we still talking about this?

Are we there yet?



Minds at Work

“Why not..?”



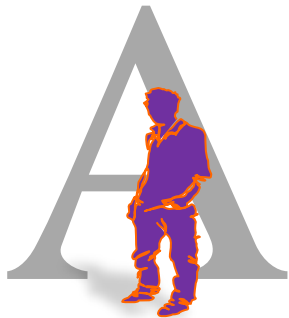
I

innovation
cycle

D



“Let’s Rock!”



A

*“We can
make that
work”*

“Prove it!”



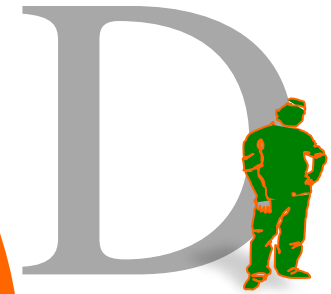
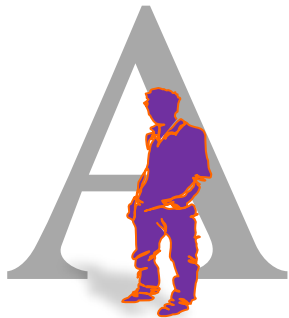
E

Minds at Work

“Why not..?”



“Let’s Rock!”



*“We can
make that
work”*

“Prove it!”



Minds at Work

“Why not..?”



I

D



“Let’s Rock!”



A

*“We can
make that
work”*

“Prove it!”



E

Minds at Work

I D E A



THAT GAL



HER



HIM

HER again

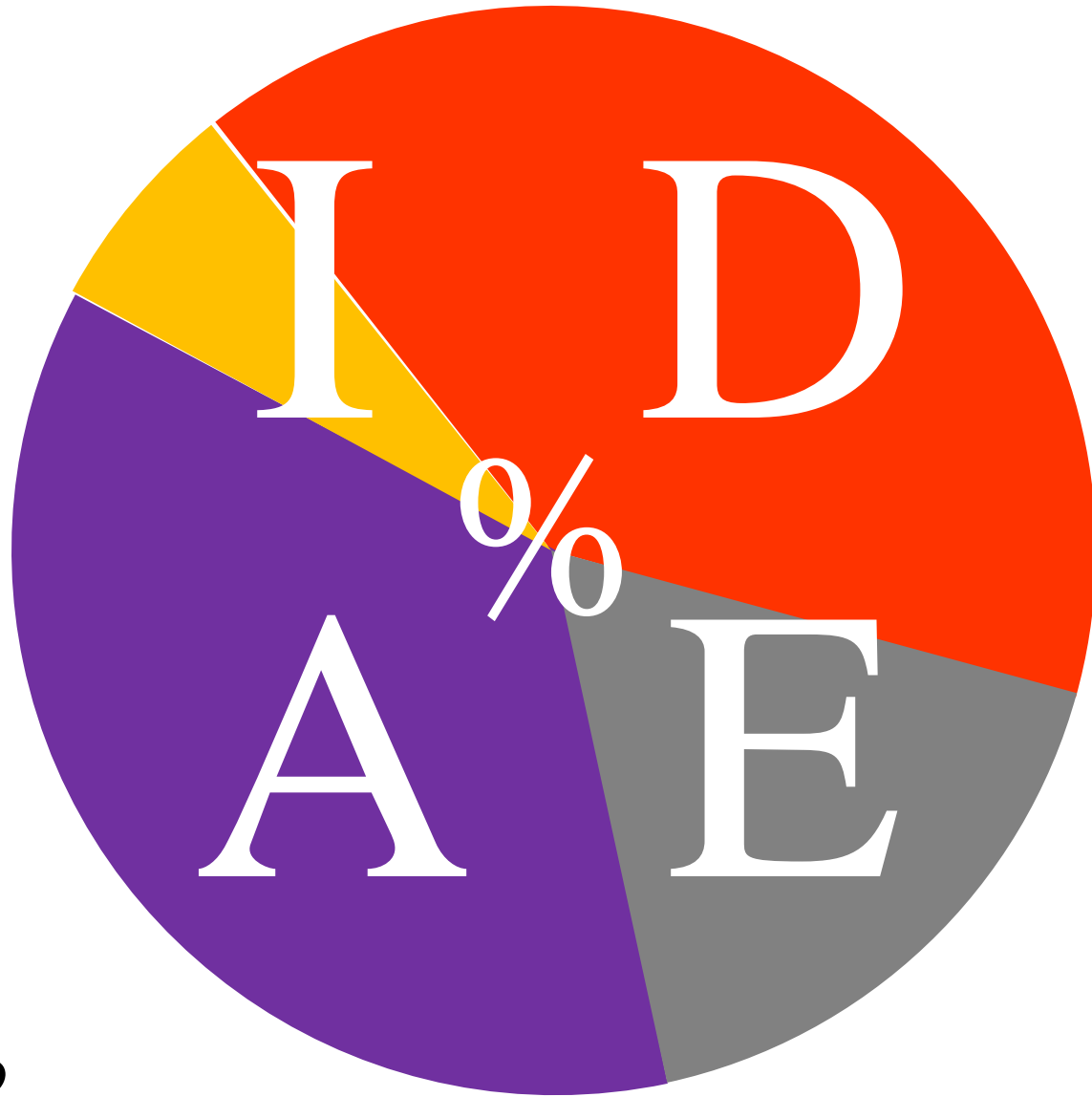


SHE

THAT GUY



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time

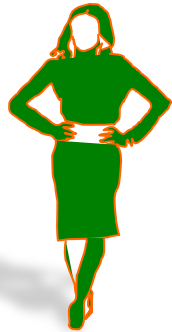
Minds at Work



resources

Minds at Work

*clarify the
need*



*find the
minds*



*build the
teams*

*support the
process*



*pick the
project*

*create the
incentives*



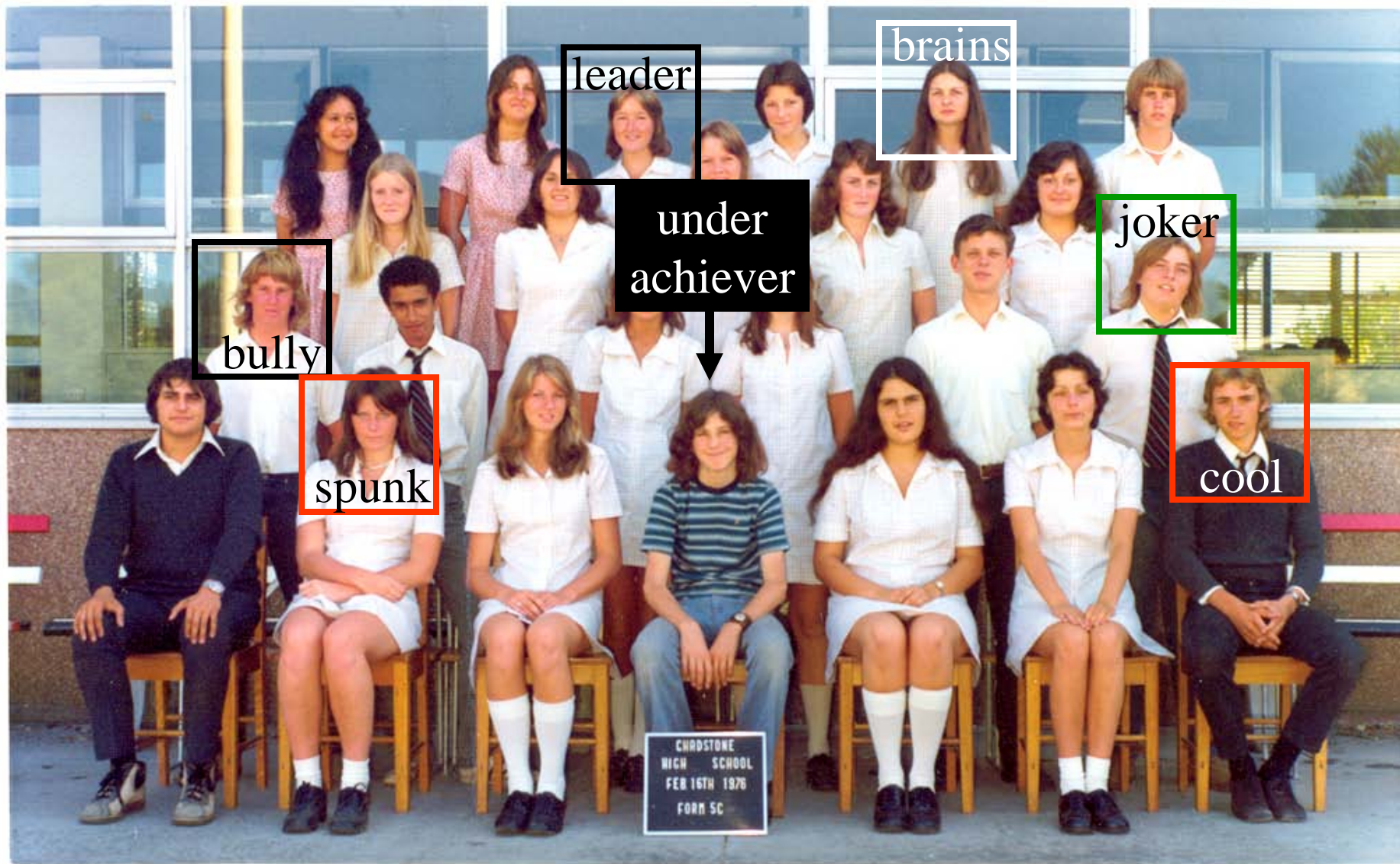
Minds at Work

How do leaders encourage innovation?

How do we share innovative practice?

What is learning in the 21st century?

How do we hook kids on learning?



leader

brains

under
achiever

joker

bully

spunk

cool

CHARDSTONE
HIGH SCHOOL
FEB 16TH 1970
FORN SC

*“Jason’s work is atrocious compared to his ability.
I don’t know why he performs so poorly”*

“he refuses to take his work seriously”

*“His own thoughts encroach
upon purposeful study”*

*“He seems more
interested in ideas
than solid work.”*



*“Jason needs to adopt a
more serious attitude to
his work...He seems to
find religious studies
particularly amusing”*

*“His attitude is one
of **friendly menace**”*

“Jason should endeavour to become more interested in education”

Minds at Work

*“i get paid for
doing the things that
used to get me into
trouble at school”*



*matt groening, creator,
The Simpsons, Futurama*

*is the world changing
faster than you are?*

no

yes

*is there a **better** way
that you just don't get
time to think about?*

no

yes

*is your industry in
competition with
itself?*

no

yes

*do your customers
have the same
information you do?*

no

yes

*do you respond to
industry challenges by
working even **harder**?*

no

yes

*does the industry
suffer from a poor
public image?*

no

yes

*is it time to rethink your
product?*

Can we make it better?

What cool stuff could we keep?

What do we need to add?

What should we change?

What can we chuck?

What's the next big thing?

is it time to rethink your process?

Would a rethink of 'how we do' improve 'what we do'?

Are our systems holding us back?

Are we a good bunch to deal with?

What's letting us down?

Are we delivering?

Can it be simpler? Can it quicker?

Can it be cheaper? Can it be more fun?

is it time to rethink your purpose?

*Is there something more important we should be doing?
If we stopped tomorrow would anyone care? Or notice?*

Does the world need what we do?

Why are we doing this?

What's the point again?

Who are we?

*is it time to rethink your
problem(s)?*

Too much work?

Not enough time?

Too many meetings?

Not enough resources?

Too many steps?

Not enough customers?

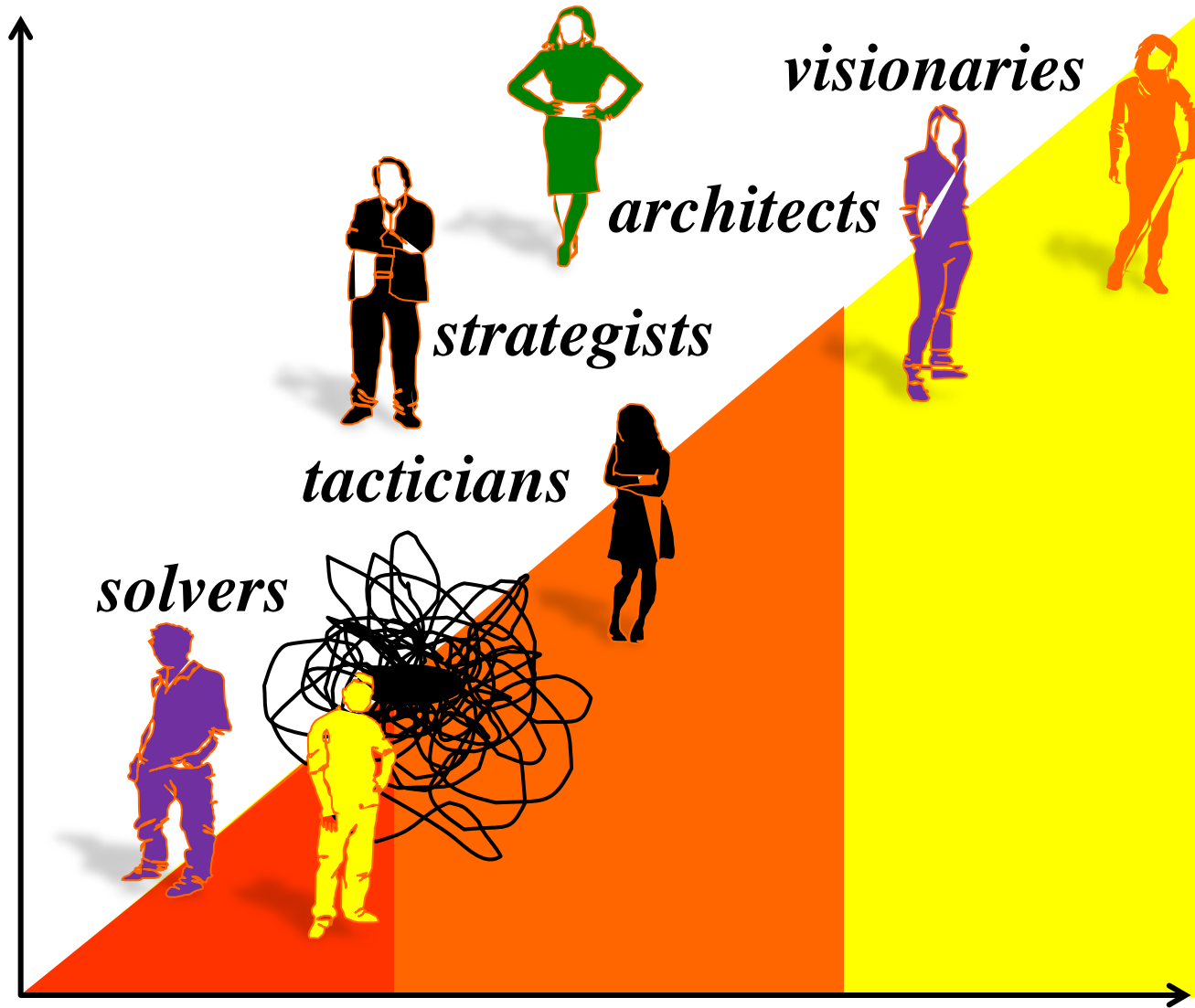
Too many emails?

Not enough progress?

Too much politics?

Not enough clarity?

amazingness



Minds at Work

to provide better service

to take a leadership role

better performance

better processes

better products

new markets

step change

to reduce costs

to solve problems

a competitive edge

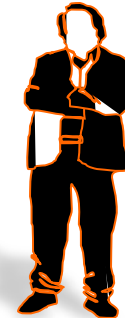
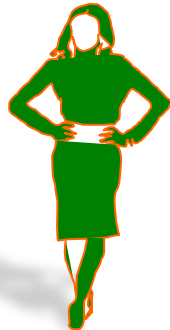
to do more with less

better investor relations

staff engagement & morale

to future-proof their business

to improve the customer experience



Minds at Work

siloed
fragmented
fixed
system-centric
vertical
reactive
institutional
protective
problem minded
repairing
static
one-way
mediated
supply-chain



shared
orchestrated
fluid
client-centric
horizontal
pre-emptive
individual
innovative
solution minded
preventive
dynamic
two-way
unmediated
value-chain

I D E A

good news?



NEED



bad news?

purpose

process

product

problem

 = executive level responsibility?

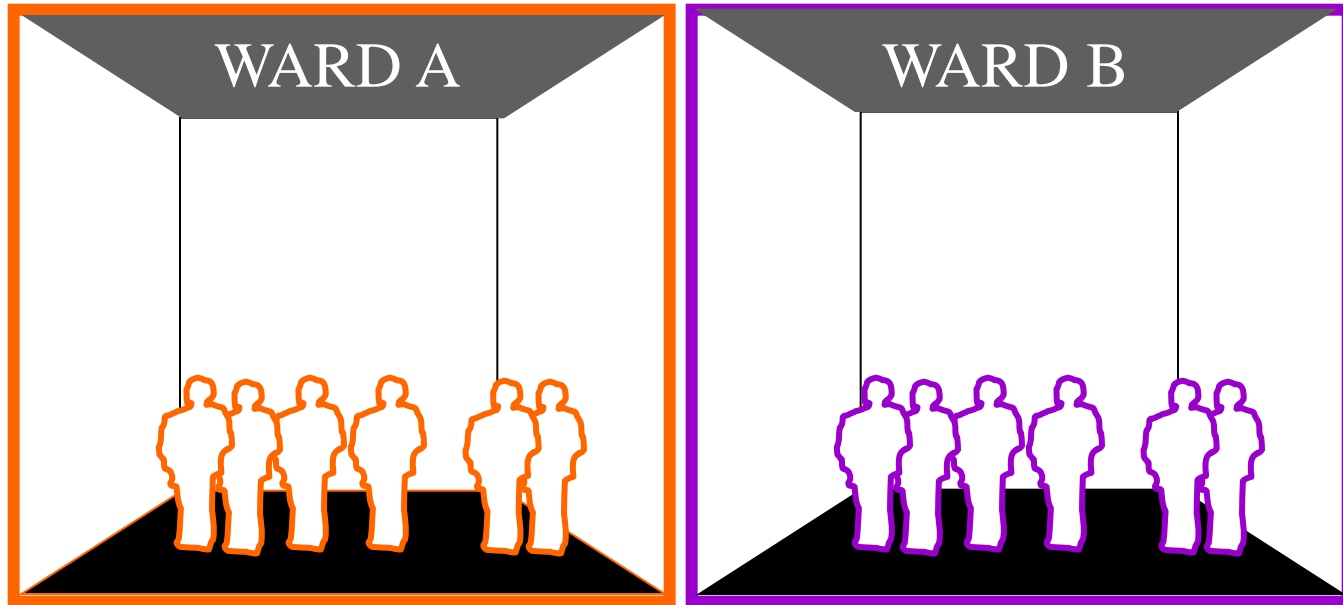
 = shopfloor level responsibility?

it's not our problem
now's not a good time
it's complicated
it's not gonna happen
it's never been done
it's historical
the market won't go for it
it's not in the charter
it's political
this is not the right place
it's not our job
not the way we do it around here

Minds at Work

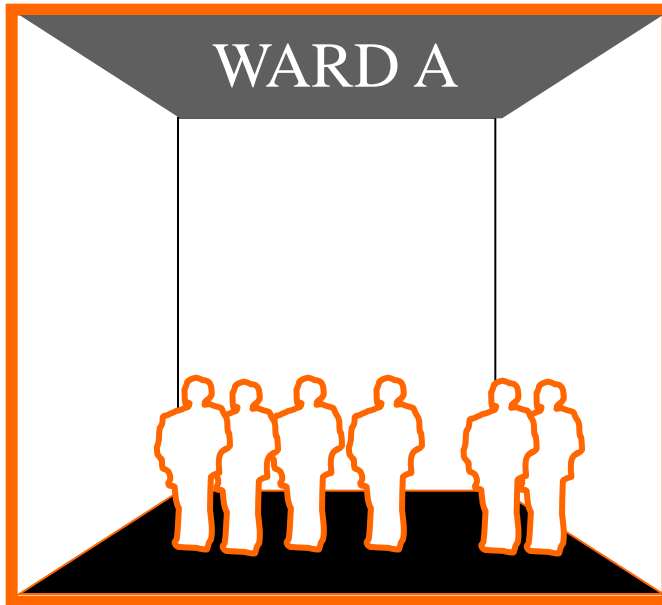
SHADY GROVE

experiment
(YALE UNIVERSITY)

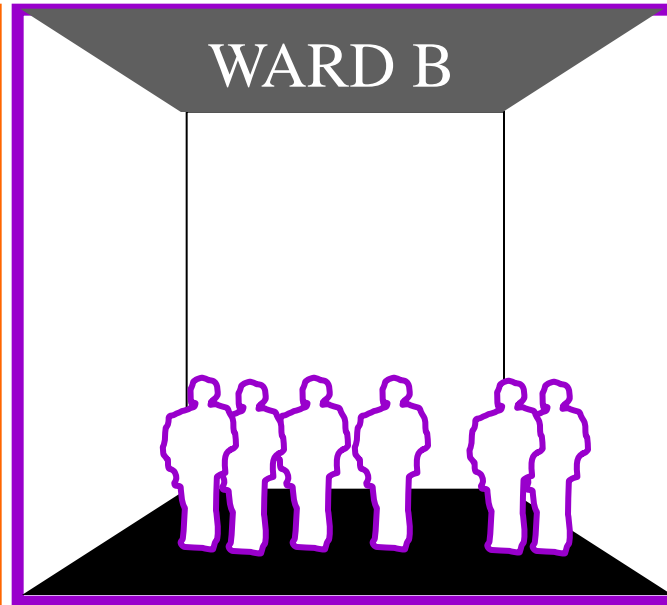


NO CHOICE
NO RESPONSIBILITY

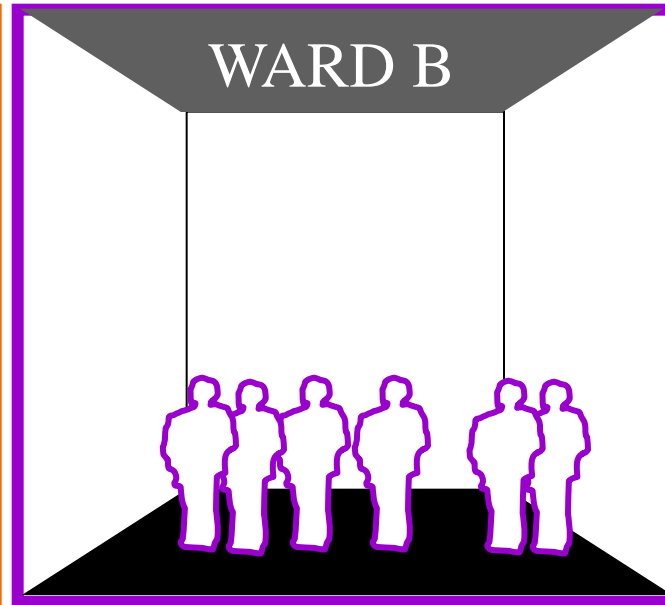
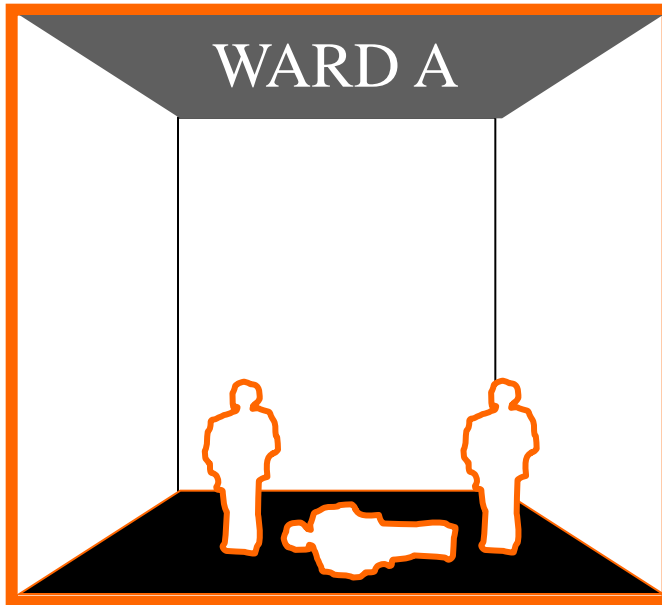
CHOICE &
RESPONSIBILITY



FIXED EGG DIET PLAN
FIXED MOVIE TITLE & DATE
FIXED PLANT TYPE & POSITION
SYSTEM DECIDES & PROVIDES



CHOOSE EGG DIET PLAN
CHOOSE MOVIE TITLE & DATE
CHOOSE PLANT TYPE & POSITION
PATIENT DECIDES AND MANAGES



PASSIVE
WEAK
SICK
UNHAPPY
RESIGNED

ACTIVE
STRONG
HEALTHY
HAPPY
SELF MOTIVATED

people want to

work in

buy from

invest in


contribute to

organisations that innovate

Minds at Work



HERE
LIES
ME



I
WROTE A
SHITLOAD
OF REPORTS



I ACHIEVED

ALL MY KEY
PERFORMANCE
INDICATORS

AND COMPLIED
TO ALL

OH&S
STANDARDS



I
COVERED
MY ARSE

AND RETIRED
WITH A NICE
LITTLE PACKAGE



I
ACTUALLY
MADE A
DIFFERENCE



Just Think.

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